



## Current Good Manufacturing Practices (cGMP) Management System Software Services Action Items

### Initial Consultation and Requirements Gathering

- Schedule a meeting with key stakeholders to discuss current processes and compliance needs.
- Collect existing documentation and workflows related to cGMP compliance.
- Prepare a requirements report outlining software needs and desired functionalities.

### Custom Software Development

- Develop a project timeline for software development, including key milestones.
- Collaborate with your team to design the software architecture and user interface.
- Conduct regular check-ins to gather feedback during the development phase.

### Quality Management Module Implementation

- Identify key quality processes to integrate into the software (e.g., CAPA, non-conformance).
- Develop functionalities for real-time tracking and reporting of quality metrics.
- Test the quality management features with end-users for usability and effectiveness.

### Document Management System Setup

- Create a centralized repository for critical documentation (SOPs, batch records, etc.).
- Implement version control and automated workflow processes for document approvals.
- Train staff on how to upload, access, and manage documents within the system.



### **Training Management System Configuration**

- Set up training modules for scheduling and tracking employee training sessions.
- Develop automated reminders and reporting features for training compliance.
- Conduct training sessions for HR and compliance teams on managing the training system.

### **Risk Management and Compliance Tracking Setup**

- Integrate risk assessment tools into the software for ongoing monitoring.
- Create dashboards for real-time compliance tracking and reporting.
- Train staff on how to use these tools for risk identification and mitigation.

### **Supplier and Vendor Management Module Development**

- Design evaluation criteria for supplier performance monitoring.
- Implement features for documenting supplier qualifications and audits.
- Train relevant staff on using the supplier management functionalities.

### **Internal Audit and Inspection Readiness Features**

- Create templates and checklists for internal audits within the software.
- Develop features for documenting audit findings and tracking corrective actions.
- Conduct mock audits to test the software's audit management capabilities.

### **Data Analytics and Reporting Configuration**

- Set up analytics tools for generating insights from operational data.
- Develop customizable reporting options to meet regulatory and internal requirements.
- Train staff on how to create and interpret reports from the software.



### **Ongoing Support and Maintenance**

- Establish a schedule for regular software updates and enhancements.
- Set up a support ticketing system for troubleshooting and user assistance.
- Conduct periodic training sessions to ensure staff remains proficient with the software.

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